

---

# 7 tree farms

## Policies & Procedures

---

**Drop off & Pick up:** I will have my dog on a leash when dropping off for boarding & daycare and they will be returned on a leash. I have reviewed the drop off and pick up times on the website and understand I cannot drop off/pick up outside these times.

**Boarding:** Boarding dogs will be fed according to the instructions provided. 7 tree farms will feed my dog(s) with the food I provide, morning and evening. Dogs requiring lunch will be placed in a crate to eat at noon. I understand that my dog may not eat as much as they do at home. I will bring food in small container(s) no larger than 5lbs each. Dishes, toys and bedding will be provided by 7 tree farms. If I prefer to bring my own crate and bedding I will not bring bedding/blankets too large to fit into a normal size washing machine. I will NOT change my dogs diet in any way within a week before boarding.

**Daycare routine:** While at 7 tree farms I understand that my dog(s) will be in a group setting all day. I understand that if my dog(s) have a difficult time with naps/quiet time they will be placed in a crate. If my dog(s) display any toy or food aggression I understand that they will be placed in a crate during treat and "chewie" time. I understand if my dog(s) is required to go into a crate they are still being supervised by a 7 tree farms nanny. If my dog(s) cannot be placed in a crate, I will specify when registering my dog(s).

**Additional Services:** If my dog requires a bath while staying with 7 tree farms for any reason during boarding or daycare I understand I will be charged for the services required. I agree to pay in full at the time of pick up. I understand 7 tree farms will not perform these services without prior consent unless absolutely necessary.

**Treats:** While at 7 tree farms I understand my dog will be given Milk Bone treats, chicken or beef broth ice cubes, baby food that is safe for dogs (chicken, turkey, carrots, sweet potato ect), plain greek yogurt and peanut butter. If any of these items are harmful for my dog I will specify in my account profile. If my dog requires special treats I will provide only the amount required for the length of their stay. I will specify if my dog has any food or toy aggression.

**Hemp/CBD treats: Gastro ProPlus:** I understand that my dog(s) will be given a hemp/cbd treat or oil if they becomes overly anxious while at 7 tree farms. I understand the treats/oil are based on weight and I will be charged \$1.50 per unit given. If my dog cannot have these items, I will specify at registration.

**Gastro ProPlus:** I agree that my dog can have Gastro ProPlus (a natural probiotic) if they have digestive issues while boarding. I understand they are \$1.50 per capsule and the charges will be added to my invoice. If my dog cannot have these items, I will specify at registration.

**Physical Health:** I agree to keep my dog home if they have a cough, diarrhea, vomiting or display any symptoms of illness within 24 hours of their scheduled day of daycare or boarding. I understand I may be asked to come get my dog if they display any of these

---



symptoms while they are at 7 tree farms. If my dog requires a bath while staying with 7 tree farms for boarding or daycare I understand I will be charged for the services required. I agree to pay in full at the time of pick up.

**Personal Property:** I agree that 7 tree farms will not be responsible or liable for any lost, stolen, or damaged personal property belonging either to me or my dog. I also understand and agree that my dog's collar *may* be removed in the play area to prevent injury to any dog. If my dog causes any damage to the 7 tree farms facility or equipment, the site where the services are provided, another dog, or otherwise I agree to be fully responsible for the FULL COST of any and all treatment, repair or replacement.

**Fees:** I agree to pay for all fees, services and products at the time I pick up my dog after each visit to 7 tree farms. When purchasing a 10 or 20 day pass I will pay at the time of pick up on the first day. I further agree to pay the cost of any debit charges returned or challenges for any reason. 7 tree farms does not accept payment by check.

**Cancellation & Refund Policy:** I understand that I will be charged for a full day of daycare if I fail to cancel my full day of daycare reservation or ½ day daycare charge for failure to cancel my ½ daycare reservation within **24** hours. I understand that I will be charged for a full day of boarding if I fail to cancel my boarding reservation at least 7 days in advance; or, if my reservation is within five days of listed holidays, my reservation must be cancelled 14 days prior to the reserved dates. {New Years Day, Easter, Jordan School District Spring Break, Memorial Day, 4th of July, Labor Day, Jordan School District Fall Break, Thanksgiving, Christmas} If I fail to cancel a reservation for boarding, I understand that I will be charged a no-show fee equal to two (2) nights of boarding.

**Aggressive/Intact Dogs:** I understand that if my dog is deemed aggressive, based on the results of 7 tree farms temperament test; has not been neutered or is in heat, he/she will not be permitted to attend daycare or boarding. If my dog acts aggressively or exhibits unacceptable behavior even after an acceptable temperament test he/she will be separated from the other dogs. 7 tree farms will consult owners about aggression and ways to address it, however aggressive dogs may be asked not to return to 7 tree farms. Such determinations shall be made at the sole discretion of 7 tree farms.

**Abandoned Dogs:** I will not neglect to pick up my dog from 7 tree farms by the time he/she is scheduled to leave without providing notification. Any dog that is left at 7 tree farms without any contact, instruction or notification from me or my personal representative will be considered abandoned upon the third day of such notification failure. I understand that if I abandon my dog at 7 tree farms, 7 tree farms will by default, become the legal owner and guardian of the dog. 7 tree farms will determine whether to try to rehome and adopt the dog from the 7 tree farms location at which he/she was abandoned or relinquish the dog to an unrelated shelter of its choice. In addition, 7 tree farms may charge the credit card on file for the continued cost of boarding based on current rates and any additional costs that may arise from attempts to find a home for the abandoned dog. I FULLY UNDERSTAND AND AGREE THAT IF I ABANDON MY DOG AT 7 TREE FARMS, I MAY BE UNABLE TO RETRIEVE POSSESSION OF MY DOG AND WILL HAVE NO RECOURSE AGAINST 7 TREE FARMS.



**Veterinarian Liability and Care:** I agree to allow 7 tree farms to obtain medical treatment for my dog, if, in its sole discretion it appears that he/she is ill, injured, or exhibits any other such behavior that would reasonable suggest that my dog may need medical treatment. I AGREE THAT I AM FULLY RESPONSIBLE FOR THE COST OF ANY SUCH MEDICAL TREATMENT AND FOR THE COST OF ANY TRANSPORTATION FOR THE PURPOSE OF SUCH TREATMENT PROVIDED TO MY DOG. I agree to provide veterinary records to 7 tree farms upon request. 7 tree farms will make every effort to contact you or your authorized representative before calling the Veterinarian on file.