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# 7 tree farms

## Policies & Procedures

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**Drop off & Pick up:** I will have my dog on a leash when dropping off for boarding & daycare..

**Feeding:** Boarding dogs will be fed according to the instructions provided in the Guest Application or the instructions you later provide. While at 7 tree farms, I understand that my dog(s) will not be fed lunch (between the hours of 7am and 6pm). 7 tree farms will feed my dog(s) with the food I provide, morning and evening according to the instructions in the Guest Application. \*Please do NOT change your dogs diet in any way within a week before boarding.

**Physical Health:** I agree to keep my dog home if they have a cough, diarrhea, vomiting or display any symptoms of illness within 24 hours of their scheduled day of daycare or boarding. I understand I may be asked to come get my dog if they display any of these symptoms while they are at 7 tree farms.

**Personal Property:** I agree that 7 tree farms will not be responsible or liable for any lost, stolen, or damaged personal property belonging either to me or my dog. I also understand and agree that my dog's collar *may* be removed in the play area to prevent injury to any dog. If my dog causes any damage to the 7 tree farms facility or equipment, the site where the services are provided, another dog, or otherwise I agree to be fully responsible for the FULL COST of any and all treatment, repair or replacement.

**Fees:** I agree to pay for all fees, services and products at the time I pick up my dog after each visit to 7 tree farms. When purchasing a 10 or 20 day pass I will pay at the time of pick up on the first day. I further agree to pay the cost of any debit charges returned or challenges for any reason. 7 tree farms does not accept payment by check.

**Cancellation & Refund Policy:** I understand that I will be charged for a full day of daycare if I fail to cancel my full day of daycare reservation or ½ day daycare charge for failure to cancel my ½ daycare reservation within 24 hours. I understand that I will be charged for a full day of boarding if I fail to cancel my boarding reservation at least forty eight (48) hours in advance; or, if my reservation is within three days of listed holidays, my reservation must be cancelled within seventy two (72) hours. {New Years Day, Easter, Jordan School District Spring Break, Memorial Day, 4th of July, Labor Day, Jordan School District Fall Break, Thanksgiving, Christmas} If I fail to cancel a reservation for boarding, I understand that I will be charged a no-show fee equal to two (2) nights of boarding.

**Aggressive/Intact Dogs:** I understand that if my dog is deemed aggressive, based on the results of 7 tree farms temperament test; has not been neutered or is in heat, he/she will not be permitted to attend daycare or boarding. If my dog acts aggressively or exhibits unacceptable behavior even after an acceptable temperament test he/she will be separated from the other dogs. 7 tree farms will consult owners about aggression and ways to address

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it, however aggressive dogs may be asked not to return to 7 tree farms. Such determinations shall be made at the sole discretion of 7 tree farms.

**Abandoned Dogs:** I will not neglect to pick up my dog from 7 tree farms by the time he/she is scheduled to leave without providing notification. Any dog that is left at 7 tree farms without any contact, instruction or notification from me or my personal representative will be considered abandoned upon the third day of such notification failure. I understand that if I abandon my dog at 7 tree farms, 7 tree farms will by default, become the legal owner and guardian of the dog. 7 tree farms will determine whether to try to rehome and adopt the dog from the 7 tree farms location at which he/she was abandoned or relinquish the dog to an unrelated shelter of its choice. In addition, 7 tree farms may charge the credit card on file for the continued cost of boarding based on current rates and any additional costs that may arise from attempts to find a home for the abandoned dog. I FULLY UNDERSTAND AND AGREE THAT IF I ABANDON MY DOG AT 7 TREE FARMS, I MAY BE UNABLE TO RETRIEVE POSSESSION OF MY DOG AND WILL HAVE NO RECOURSE AGAINST 7 TREE FARMS.

**Veterinarian Liability and Care:** I agree to allow 7 tree farms to obtain medical treatment for my dog, if, in its sole discretion it appears that he/she is ill, injured, or exhibits any other such behavior that would reasonable suggest that my dog may need medical treatment. I AGREE THAT I AM FULLY RESPONSIBLE FOR THE COST OF ANY SUCH MEDICAL TREATMENT AND FOR THE COST OF ANY TRANSPORTATION FOR THE PURPOSE OF SUCH TREATMENT PROVIDED TO MY DOG. I agree to provide veterinary records to 7 tree farms upon request. 7 tree farms will make every effort to contact you or your authorized representative before calling the Veterinarian on file.

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**Print Name**

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**Sign**

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**Date**

Please initial for consent:

My dog can have a hemp/cbd treat if they becomes overly anxious while at 7 tree farms. \_\_\_\_

My dog can have pawTree seasoning on their food if they are not eating while boarding. \_\_\_\_

My dog can have Gastro ProPlus if they have digestive issues while boarding. \_\_\_\_

\*Please do not bring toys or dishes.